
Remote Control Information

Pairing New RF Remote to Control Box

If your wireless RF remote is missing or damaged, you can obtain a new one simply by contacting Touchstone directly at 1-800-215-1990. Before using your new RF remote, you will need to “pair” this remote to your control box. The easy instructions for programming the new/replacement RF remote are listed below.

NOTE: The process below only works with the manual switch.

1. Retract the lift to the lowest position by pressing the “DOWN” key.
2. Hold the “DOWN” button on the manual switch for at least 10 seconds. You should be able to hear 2 beeps and the LED indicator is flashing green and red on the control box, the control box is on the RF remote learning mode now.
3. Press the “DOWN” button on the RF remote control within 3 seconds to send the remote identity to the control box.
4. Once you hear 3 beeps from the buzzer, it means the learning process is successfully completed. You can start to use the new remote now.

Remote Control Battery Replacement

If the remote stops working it is likely that you need to replace the battery. Simply remove the back panel and replace batteries. Remotes require 2 each CR2032 batteries to operate.

RF remote battery: CR2032 x 2